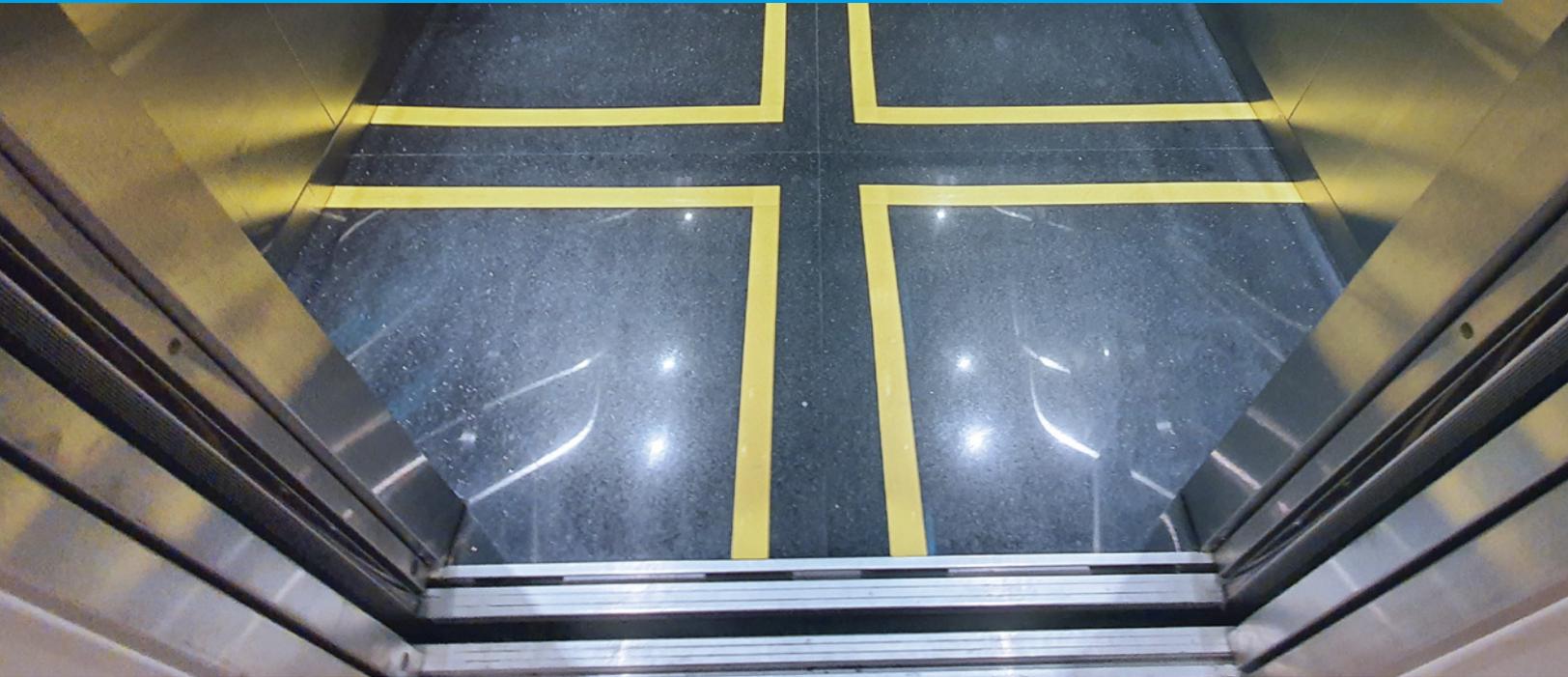


# Social Distancing Service

for Destination-based Dispatching Systems

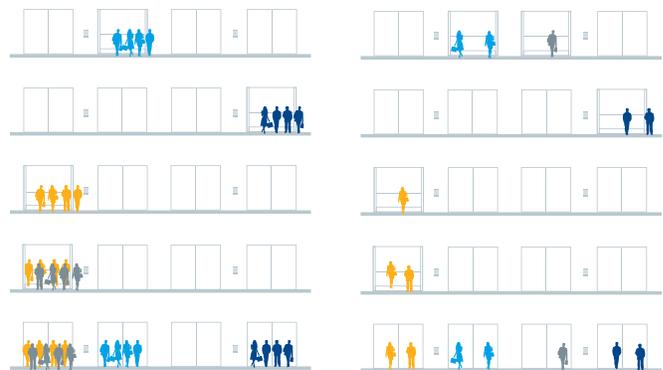


## Help tenants return to a safer environment.

thyssenkrupp Elevator has developed a Social Distancing Service with traffic monitoring for our AGILE and Destination Dispatching (DD) elevator systems. Included with our MAX Pro digital service package, this service helps tenants stay safe by limiting elevator passengers so they can maintain physical distance.

With our Social Distancing Service, we assess your elevator traffic to help you balance building congestion risk with your social distancing needs. Based on your needs, we change the dispatching software to limit the number of passengers assigned to each elevator car.

Using data captured by our MAX IoT solution, we also provide data and information about traffic changes so you can balance passenger wait times and social distancing needs. If we observe building traffic increasing, we'll notify you and discuss options to return your dispatching algorithm back to normal or shift our maintenance activity to non-peak hours.



**AGILE – Destination Controls operation**  
AGILE directs passengers to dedicated elevators so they reach their destinations in less overall stops.

**AGILE – Destination Controls operation with Social Distancing**  
AGILE directs passengers to dedicated elevators so they reach their destinations in less overall stops while limiting passengers on each car.

## MAX package features

Our MAX digital service packages make it easy to choose the right solution for your elevator.

Features	MAX*	MAX Plus	MAX Pro	MAX Premium
IoT connection with MAX virtual coach	✓	✓	✓	✓
Web portal and mobile app access	✓	✓	✓	✓
Email notifications	✓	✓	✓	✓
MAX traffic statistics		✓	✓	✓
Real-time status and failure alerts		✓	✓	✓
Auto response / dispatching			✓	✓
<b>Social distancing service</b>			✓	✓
No charge running on arrival guarantee			✓	✓
MAX Premium team monitoring				✓
Predictive intervention				✓

\* With a MAX device installed on your equipment, you get these features at no cost.

## We monitor your elevator operation and traffic patterns

### Social Distancing Service

When changes are made to the Destination Dispatching (DD) program to promote social distancing, our MAX team will monitor the traffic patterns in the building for increased demand and communicate this information back to you.

### You'll also get access to our Customer Portal and mobile app

MAX Pro gives you access to our online Customer Portal and mobile app (Android / iOS), letting you monitor your elevators online, place service calls and view your elevator traffic statistics. You can also sign up for email notifications to stay informed of recent services.

Signing up for  
MAX Pro is easy

To sign up for your MAX Pro subscription, contact your thyssenkrupp Elevator representative.

Contact your account representative with questions or sign up today. For more information, visit <http://www.thyssenkruppelevator.com>